

Kingswell Surgery Patient Participation Group (PPG) Meeting, 1000, Tuesday 8 January 2019

Attendees: Ian Batty (IB), Val Batty (VB), Jill Marshall (JM), John Marshall (JJM), Ann Lightowler (AL) (1000-1045)

		Action	Planned Completion date	Complete
1	<p>Ann Lightowler: JJM welcomed Ann to the Practice. AL to provide JM with short biog for the next newsletter. AL provided figures for the uptake of flu jabs for the practice. (Kingswell achieved a much higher percentage uptake in all six categories than the overall figure for NHS Barnsley CCG). To be included in the newsletter AL to share the results of the Practice surgery currently being undertaken once analysis has been received.</p>	AL JM AL	04/02/19 01/03/19	
2	<p>Facebook: Monthly DNA figures to be added to the page. JM to send to VB. Campaign to remove one mile limit for fulfilment of GP prescribing to be added to FB.</p>	VB VB	18/01/19 18/01/19	12/01/19
3	<p>Suggestion box No suggestions received.</p>			
4	<p>Newsletter: The next Newsletter to be issued in March 2019. To be included: Practice Manager biog Flu jab uptake DNA's Facebook F.A.S.T. campaign</p>	ALL	28/02/19	

5	<p>On-line Services campaign (Current uptake is 45% of patients) Marketing materials to be ordered. Date to be decided once materials received. Form to be updated with requirement for identification.</p>	JM	09/01/19	09/01/19
6	<p>Any other business: JM to contact AL re meeting with the doctors, possibly on one of their training afternoons or after surgery.</p>	JM	18/01/19	18/01/19
	<p>NOTES:</p> <p>The audit undertaken of dispensing services showed the majority of patients rated the services as excellent or very good. The only exception being the ease of ordering prescriptions which was much lower than in previous years. This could be attributed to the newly introduced 48 hr turn round for repeat prescriptions</p> <p>The surgery will be closed one Wednesday afternoon per month for training purposes. Details are on the webpage and practice noticeboard.</p> <p>New clinics for Minor Ops (GP referrals only) and Long acting contraception have been put in place.</p> <p>The practice now has a pharmacist - Verity.</p>			
	<p>Next Meeting: TBC</p>			