

Kingswell Surgery Patient Participation Group (PPG) Meeting, Tuesday 6 March 2018

Attendees: Ian Batty (IB), Val Batty, John Marshall(JJM), Jill Marshall (JM), Mark Schofield (First half hour only)

		Action	Planned Completion date	Complete
9	<p>Meeting with Practice Manager: Patient survey discussed and to be designed and undertaken once the new Pharmacist is in post and her role defined. Other questions will be added as required by the Practice, some of which may come from an expected CQC visit.</p> <p>MS reported good response from the Practice team to the first newsletter.</p> <p>JM to contact MS re Barnsley Patient Council Meeting dates.</p>	<p>ALL</p> <p>JM</p>	<p>NA</p> <p>17/04/18</p>	<p></p> <p>08/03/18</p>
10	<p>Facebook: Link from the Surgery website to the PPG Facebook page on hold until KN returns to work.</p> <p>Advertisements to be repeated on FB page, six monthly, as reminder to patients re purchase of paracetamol etc.</p>	<p>VB</p> <p>VB</p>	<p>UNKNOWN</p>	<p>Abandoned</p> <p>Ongoing</p>
11	<p>Suggestion box: No further suggestions received to date. Awaiting decision from Dr Davies re a water cooler in the reception for patient use.</p>	<p>IB</p>	<p>17/04/2018</p>	<p>Water cooler in place</p>

12	Any other business: Dementia group held at St John's Church. JJM to attend to see if it something we could signpost patients to in the next newsletter.	JJM	17/04/18	Abandoned
8	NOTES: A 'Walk in' clinic was discussed with MS and it was decided that it was unsuitable for such a small practice. Report on the PPG activities for 2017/18 given to MS for circulation round the Practice staff.			
	Next Meeting: 17 April 2018, 1000, Kingswell Surgery.			